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Note: Throughout this guide, all instances of 'Accident' should be referred to as 'Injury' when used in the state of New York.

General Underwriting Guidelines

This section is designed to provide you with comprehensive information regarding our eligibility and employment requirements and medical guidelines.

Save Age

Premium will be based on the applicant's age at the time of the application is signed. If the applicant's date of birth is within 30 days of the application signing date, premium will be based on the younger age. Save age will not be available for applicants over the age of 61.

Social Security Number*

Applicants are considered for insurance by providing a valid Social Security number issued by the United States Social Security Administration.

Citizenship/Residency Requirements*

United States citizens permanently residing within the United States or its territories.

Foreign Nationals who have 12 months of continuous residency and employment in the United States or territories and currently hold one of the following visa types:

- Permanent Resident Visa card (Green Card)
- H1B Physicians, specialty occupations in fields requiring highly specialized knowledge
- J Professor, scholar, teacher
- L Intra-company transfers
- O Extraordinary ability in sciences, arts, education or business

Foreign Travel*

Applicants who travel to foreign countries less than 90 days per year are generally considered. For those traveling more than 90 days per year, individual consideration will be given and, if approved, a foreign travel exclusion rider will be added to their policy. Those who travel to areas with political unrest, poor economic conditions, lack of modern living standards or modern medical facilities, are ineligible for disability income insurance coverage. Applicants who are working outside of the United States are ineligible for disability income insurance coverage.

Benefit Combinations

Applicants may apply for combinations of Elimination Periods and Benefit Periods using multiple accident and sickness or accident only policies.

*Varies by state.

Tobacco Use

Individuals who have used tobacco products within 12 months of application completion or those with positive nicotine (cotinine) urinalysis test results require tobacco rates. Tobacco products include cigarettes, cigars, pipes, chewing tobacco, nicotine gum, patches and e-cigarettes/vapor. Tobacco rates are 35% higher than nontobacco rates.

Tobacco users who stop using tobacco products for 12 consecutive months may qualify for a rate reduction. A nontobacco questionnaire and urinalysis will be required.

Pre-Existing Conditions*

A pre-existing condition means any condition:

- For which medical advice, diagnosis, care, or treatment was recommended, prescribed by or received from a physician within a two-year period prior to the policy effective date; or
- For which symptoms existed that would cause an ordinarily prudent person to seek diagnosis, care, or treatment provided or prescribed by a physician within a one-year period prior to the policy effective date.

A pre-existing condition does not include a condition that was disclosed on your application and not excluded from coverage by name or specific description as of the date of loss.

Hazardous Avocations*

Persons who engage in hazardous avocations may be eligible for disability income coverage. Avocations such as:

- Automobile/motorcycle/boat racing
- Hang gliding
- Skydiving/parachuting
- Scuba diving
- Rock climbing

Similar activities should be identified during the application process. Typically, an amendment rider excluding the avocation will be attached to the policy if the application is approved.

*Varies by state.

Medical Underwriting Guidelines

Accident & Sickness

	Total Monthly Benefit Amount									
Issue Age	Up to \$6,000	\$6,001 - \$20,000								
18 - 45	Pharmacy Check Medical Information Bureau	Pharmacy Check Medical Information Bureau Blood, Urine, Physical Measurements								
46+	Pharmacy Check Medical Information Bureau Blood, Urine, Physical Measurements	Pharmacy Check Medical Information Bureau Blood, Urine, Physical Measurements								

Accident Only requires Medical Information Bureau and Pharmacy Check only.

Underwriting Outcomes

- Standard
- Impairment Rate: 25%, 50%, 75%, 100%
 - 75% 5-year benefit period maximum
 - 100% 2-year benefit period maximum
- Optional riders may be removed or adjusted based on health conditions, impairments or exclusions.
- Exclusion Rider for a specific condition(s) which will exclude such condition(s) from coverage
- Decline No coverage available
- Pre-screen: Please contact underwriting with questions regarding a client's potential outcome or requirements at <u>underwriter.health@mutualofomaha.com</u>

Common Medical Conditions and Outcomes

Condition	Potential Outcome
Anxiety/Depression	 Within 1 year of diagnosis Currently under treatment, mild/moderate, well controlled — Exclusion and limited benefit period Minimum 90-day elimination period FIO/AIB not available Severe symptoms — Decline
Arthritis	 Dependent on type and severity Mild/Moderate symptoms — Exclusion Severe symptoms, steroid, non-biologic or biologic medications, Rheumatoid, Psoriatic — Decline
Asthma	Mild/Moderate — Rate increaseSevere — Decline
Back Strain/Sprain	 Dependent on occupation duties and severity — Exclusion
Back Surgery	Single surgery — ExclusionMultiple surgery, chronic pain, complications — Decline
Chiropractic Care	 Single Episode, within 1 year — Exclusion Single Episode, last treatment ≥ 1 year ago — IC/Exclusion Recurrent or Chronic Maintenance 1 x month or less, no symptoms — STD* Maintenance 1 x month or less, with symptoms — Exclusion Maintenance 2 x month or more, no symptoms — STD** Maintenance 2 x month or more, with symptoms — Exclusion
Crohn's Disease	 Within 3 years of diagnosis — Decline Mild/Moderate — Rate, exclusion and limited benefit period Severe — Decline
Colitis	 Within 1 year — Decline Mild/Moderate — Exclusion Severe — Decline
Diabetes	 Type 1 — Decline Type II — Dependent on age at diagnosis, control and complications. Rate increase and limited benefit period. If treated with insulin — Decline

APS may be required on above conditions to determine treatment, severity and recovery.

Pre-screen your clients health at <u>underwriter.health@mutualofomaha.com</u>.

^{*30-}day minimum elimination period required for sedentary worker and 60-day minimum required for manual worker.

If lower elimination period requested, must have exclusion.

^{**90-}day minimum elimination period required. If lower elimination period requested, must have exclusion.

Common Medical Conditions and Outcomes - Continued

Condition	Potential Outcome
Gestational Diabetes	 Currently pregnant through 3 months post-partum — Decline Greater than 3 months post-partum — Rate as Diabetes
Chronic Obstructive Lung Disease	 Mild — Rating may apply. Limited benefit period Moderate — Rating may apply. Limited benefit period Severe — Decline If continued exposure to dust, toxic or other irritants — Decline Smoking — Decline
Hypertension	Dependent upon age and readings
Marijuana Recreational	 1-2 x Week — STD 3-5 x Week — 25% 5+ x Week — Decline
Medicinal Marijuana	• Decline
Pregnancy	 Currently Pregnant, without complications or multiple gestations — Exclusion Prior history of complications or infertility treatment — Exclusion
Obstructive Sleep Apnea	 Mild/Moderate, compliant with treatment — Rating Severe — Decline Untreated or non-compliant with treatment — Decline
Urinary Calculus	 Present — Exclusion to Decline In history — Standard to Exclusion

APS may be required on above conditions to determine treatment, severity and recovery.

Pre-screen your clients health at <u>underwriter.health@mutualofomaha.com</u>.

Uninsurable Medical Conditions

Applicants who are chronically ill, currently disabled, have surgery pending, or are recuperating from an illness or injury are generally not eligible for coverage. The underwriter will evaluate applicants with residual illnesses or injuries. Applicants with controlled, chronic conditions with appropriate medical management may be eligible for coverage.

Below is a list of some of the conditions that will result in automaticdeclinations of an application for disability income coverage. Please pre-screen your clients health at <u>underwriter.health@mutualofomaha.com</u> before submission.

- AIDS/AIDS Related Complex (ARC)
- Alcohol or Drug Abuse/Dependence Treatment in Last 5 Years
- Acromegaly
- Alzheimer's Syndrome
- Amyotrophic Lateral Sclerosis (ALS)

- Aplastic Anemia*
- Arnold Chiari Malformation
- Autism
- Buerger's Disease
- Cardiomyopathy
- Chronic Fatigue Syndrome

*May be eligible for Accident Only Coverage.

List continued on next page.

- Chronic Hepatitis C*
- Chronic Musculoskeletal Pain
- Chronic Nephritis or Glomerulonephritis*
- Cirrhosis*
- Congestive Heart Failure*
- Coronary Artery Bypass, Angioplasty*
- Coronary Artery Disease*
- Cystic Fibrosis*
- Dementia
- Dependence Substances of Concern
- Dermatomyositis/Polymyositis
- Diabetes Type I
- Down Syndrome
- Dwarfism
- Ehlers-Danlos Syndrome
- Fatigue
- Fibromyalgia, Fibrositis, Fibromyositis
- Hemochromatosis*
- Hepatitis Present and/or Chronic*
- Hypercalcemia*
- Hypoparathyroidism*
- Inflammatory Polyarthritis
- Kaposi's Sarcoma
- Kawasaki's Disease*
- Light Duty or Restrictions at Work
- Liver Cancer
- Major Thalassemia

- Manic Depression/Bipolar Disorder
- Marfan's Syndrome
- Multiple Myeloma
- Multiple Sclerosis
- Muscular Dystrophy
- Myocardial Infarction/Heart Attack*
- Narcolepsy
- Neurogenic Bladder*
- Organ Transplant Recipient*
- Pancreas Cancer
- Parkinson's Disease: Pending Evaluation/ Unconfirmed, Pending/Awaiting or Recommended Surgery
- Polycystic Kidney Disease*
- Polymyositis
- Porphyria*
- Portal Hypertension*
- Pulmonary Hypertension*
- Rheumatoid Arthritis
- Schizophrenia
- Scleroderma
- Shy-Dragger Syndrome
- Stress: Work related
- Systemic Lupus Erythematosus: Diagnosed Under Age 50
- Transverse Myelitis
- Wilson's Disease*

*May be eligible for Accident Only Coverage.

Build Chart

The build chart used for disability income insurance categorizes applicants into different risk classes.

Use the Build Chart by first finding the applicant's height in the left-hand column and then looking across the row to find the applicant's weight in pounds. The column heading above their weight will determine their appropriate risk class.

Height	Weight										
	Decline	Standard	25%	50%	75%	100%	Decline				
4′ 10″	<89	89 - 162	163 - 177	178 - 186	187 - 196	197 - 210	211+				
4′ 11″	<92	92 - 168	169 - 183	184 - 193	194 - 203	204 - 218	219+				
5′ 0″	<95	95 - 173	174 - 189	190 - 199	200 - 210	211 - 225	226+				
5′ 1″	<98	98 - 179	180 - 196	197 - 206	207 - 217	218 - 233	234+				
5′ 2″	<101	101 - 185	186 - 202	203 - 213	214 - 224	255 - 240	241+				
5′ 3″	<105	105 - 191	192 - 209	210 - 220	221 - 231	232 - 248	249+				
5′ 4″	<108	108 - 197	198 - 215	216 - 227	228 - 239	240 - 256	257+				
5′ 5″	<111	111 - 204	205 - 222	223 - 234	235 - 246	247 - 264	265+				
5′ 6″	<115	115 - 210	211 - 229	230 - 241	242 - 254	255 - 272	273+				
5′ 7″	<118	118 - 216	217 - 236	237 - 249	250 - 262	263 - 281	282+				
5′ 8″	<122	122 - 223	224 - 243	244 - 256	257 - 269	270 - 289	290+				
5′ 9″	<125	125 - 229	230 - 250	251 - 264	265 - 277	278 - 298	299+				
5′ 10″	<129	129 - 236	237 - 258	259 - 272	273 - 286	287 - 307	308+				
5′ 11″	<133	133 - 243	244 - 265	266 - 279	280 - 294	295 - 315	316+				
6′ 0″	<137	137 - 250	251 - 274	275 - 287	288 - 302	303 - 324	325+				
6′ 1″	<140	140 - 257	258 - 280	281 - 295	296 - 311	312 - 333	334+				
6′ 2″	<144	144 - 264	265 - 288	289 - 304	305 - 319	320 - 343	344+				
6′ 3″	<148	148 - 271	272 - 296	297 - 312	313 - 328	329 - 352	353+				
6' 4"	<152	152 - 278	279 - 304	305 - 320	321 - 337	338 - 361	362+				
6′ 5″	<156	156 - 286	287 - 312	313 - 329	330 - 346	347 - 371	372+				
6′ 6″	<160	160 - 293	294 - 320	321 - 337	338 - 355	356 - 381	382+				

			BMI Rating			
Decline:	Standard:	25%:	50%:	75%:	100%:	Decline:
Below 18.5	18.5-33.9	34.1-37.0	37.2-38.9	39.1-41.0	41.2-43.9	44 and Above

If the applicant has lost weight, it must be kept off for 12 months or half of the weight lost within the last 12 months will be added to the total weight.

Scheduling Examinations

After the application is completed, please schedule all required examinations with approved paramedical examination facilities. Paramedical facilities complete blood profile and urinalysis.

Paramedical Facilities

Mutual of Omaha's approved paramedical facilities have blood kits and the expertise to complete our blood profile requirements. All blood specimens must be drawn using APPS blood kits and mailing instructions. One of these paramedical facilities must be used when a blood profile is required or requested. All specimens are sent to the Clinical Reference Laboratory (CRL) for testing.

American Para Professional Systems (APPS): 1-800-635-1677

• ExamOne: 1-877-933-9261

Blood Profile, Urinalysis and HIV Consent

Mutual of Omaha may require a blood profile or urinalysis. See the Underwriting Requirements Chart for specific guidelines. Laboratory tests may be requested for lesser amounts. An HIV consent form may be required in some states; consent forms will be included in the application packet.

Attending Physician's Statement (APS)/Medical Records

In order to render the most favorable decision possible, an APS may be required. The home office will initiate the request by contacting the doctor's office or medical facility in advance to confirm the availability of the medical records, cost and requirements for release. The home office will advise you of our request and periodically follow up with the medical facility. Timely release of the requested APS depends on the quality of the contact information and the degree of cooperation afforded by the medical facility. The agent and applicant can play a crucial role in securing the APS by contacting the medical facility to reiterate the urgency and significance of obtaining the necessary information.

Financial Underwriting Guidelines

Definitions

Salary

Salary (wage) is defined as compensation received by an employee for services performed. A salary is a fixed sum paid for a specific period of time worked, such as weekly or monthly. (Federal Tax Form W-2)

Earned Income

Earned income is income earned from employment, which would include wages, salary, tips, bonuses, overtime and other compensation. Earned income is reported on a gross, or before-tax basis. Significant changes or fluctuation in earned income may require clarification to determine the benefit amount.

Unearned Income

Unearned income will reduce the benefit amount available to the client only to the extent that it exceeds 20 percent (20%) of earned income.

Examples of unearned income: capital gains, interest, net rentals, pension benefits, passive dividends, income from family trusts, alimony and royalties.

Fifty percent (50%) of the monthly unearned income in excess of the parameters listed will be deducted from the maximum total benefit available to the client.

Example

- Annual income \$100,000 Unearned annual income \$22,000
- Unearned income is greater than 20% of earned income
- \$22,000 x 50% = \$11,000
- Divide by 12 = \$917 Monthly Unearned Income
- \$100,000 Income = \$5,100 Monthly Benefit \$917 Monthly Unearned = \$4,183 Monthly Benefit Allowed

Overtime Income

Overtime income is defined as stable income received for working in excess of a 40-hour work week. Overtime income can be included when calculating monthly benefit amount eligibility.

Part-Time Income

Part-time income can be included in determining your client's total eligible income earned. To qualify as eligible income, applicant must be employed on a full-time basis (minimum 30 hours) in another occupation. Clients can also have two part-time occupations of the same duties that their hours are equal to or greater than 30 hours per week and be consider full-time employment.

Self-Employed*

Self-employed is defined as an applicant who is operating as a sole proprietor, independent contractor, partnership or closely held corporation and has 20% or more ownership in a business.

Bankruptcy

No coverage can be offered until two years after an applicant's bankruptcy discharge.

Depreciation

Depreciation can not be added back into net income to produce higher earnings.

Income Documentation Requirements

Accident & Sickness and Accident Only

Total Monthly	Benefit Amount
Up to \$6,000	\$6,001+
	Non-Owner Employee: 1 year Filed Tax Return/W-2**
N/A	Owner/Self Employed: 2 Year Filed Personal/ Business Tax Returns

Financials may be asked for at Underwriting discretion.

Financials required can include other forms as determined by Underwriting.

Note: Net Income (income less business expenses prior to taxes) is used for self employed individuals. Gross Income is used for Non-Owner Employees.

^{*}Self Employed Discount requires most recent filed 2 years personal/business tax returns.

^{**}If with employer less than 1 year, most recent 2 consecutive pay stubs required.

Income Qualification Table

The income qualification table shows the maximum benefit amounts available for a given income level for Accident Only and Accident & Sickness policy forms.

Applicants in an occupational class 6A, 5A, 4A, 3A and 5M, 4M, 3M are eligible for all base coverage. If they do not meet one of the occupational classes listed, they will need to utilize both base and SIS benefits to maximize total monthly benefit available.

When looking up values in the table, move to the next lower Annual Earned Income value. (Example: \$42,500 of earned income would use the \$41,000 table values.)

				Max Participation						
Annual Income	Individual Disability Insurance (IDI) paid by Employee			Inst	Individual Disability Insurance (IDI) paid by Employer			IDI paid by Employer	Group Supplement	
	Base	SIS	Total	Base	SIS	Total	Total	Total	Employee Pay*	Employer Pay
\$15,000	300	700	1,000	500	700	1,100	1,000	1,100	1,000	1,100
\$17,000	300	800	1,100	500	800	1,200	1,100	1,200	1,100	1,200
\$19,000	400	900	1,200	500	800	1,300	1,200	1,300	1,200	1,300
\$21,000	400	1,000	1,300	600	1,000	1,400	1,300	1,400	1,300	1,500
\$23,000	400	1,000	1,400	700	1,100	1,500	1,400	1,500	1,500	1,500
\$25,000	600	1,100	1,500	800	1,100	1,600	1,500	1,600	1,600	1,900
\$27,000	600	1,100	1,600	800	1,100	1,700	1,600	1,700	1,600	1,900
\$29,000	600	1,100	1,700	800	1,100	1,800	1,700	1,800	1,700	1,900
\$31,000	800	1,300	1,900	1,000	1,300	2,000	1,900	2,000	1,900	2,300
\$33,000	800	1,300	1,900	1,000	1,300	2,100	1,900	2,100	1,900	2,300
\$35,000	900	1,400	2,100	1,100	1,400	2,300	2,100	2,300	2,100	2,400
\$37,000	1,000	1,400	2,200	1,200	1,400	2,500	2,200	2,500	2,200	2,600
\$39,000	1,000	1,400	2,200	1,200	1,400	2,500	2,200	2,500	2,200	2,600
\$41,000	1,100	1,600	2,500	1,300	1,600	2,800	2,500	2,800	2,500	3,000
\$43,000	1,300	1,600	2,500	1,400	1,600	2,800	2,500	2,800	2,500	3,000
\$45,000	1,300	1,600	2,600	1,500	1,600	3,000	2,600	3,000	2,600	3,100
\$47,000	1,300	1,600	2,600	1,500	1,600	3,000	2,600	3,000	2,600	3,100
\$50,000	1,500	1,800	2,900	1,800	1,800	3,400	2,900	3,400	3,000	3,700
\$52,000	1,600	1,800	3,000	2,000	1,800	3,600	3,000	3,600	3,100	3,700
\$54,000	1,600	1,800	3,000	2,000	1,900	3,600	3,000	3,600	3,100	3,700
\$56,000	1,700	1,800	3,100	2,100	1,900	3,700	3,100	3,700	3,200	3,900
\$58,000	1,700	1,800	3,100	2,100	1,900	3,700	3,100	3,700	3,200	3,900
\$60,000	2,000	1,900	3,500	2,500	2,100	4,200	3,500	4,200	3,600	4,400

*Adjust Group benefit amount to 70% of the monthly benefit to determine eligible amount.

							Max Participation					
Annual Income	Individual Disability Insurance (IDI) paid by Employee			Insurance (IDI) paid		IDI paid by Employee	IDI paid by Employer	Group Su	pplement			
	Base	SIS	Total	Base	SIS	Total	Total	Total	Employee Pay*	Employer Pay		
\$62,000	2,000	2,000	3,500	2,500	2,100	4,200	3,500	4,200	3,600	4,400		
\$64,000	2,200	2,000	3,500	2,700	2,100	4,200	3,500	4,200	3,600	4,400		
\$66,000	2,300	2,000	3,600	2,800	2,100	4,300	3,600	4,300	3,700	4,500		
\$68,000	2,300	2,000	3,600	2,800	2,100	4,300	3,600	4,300	3,700	4,500		
\$70,000	2,600	2,100	3,900	3,200	2,200	4,800	3,900	4,800	4,200	5,100		
\$72,000	2,600	2,100	3,900	3,200	2,200	4,800	3,900	4,800	4,200	5,100		
\$75,000	2,700	2,200	4,000	3,500	2,300	5,000	4,000	5,000	4,400	5,200		
\$80,000	3,000	2,300	4,300	3,800	2,500	5,500	4,300	5,500	4,600	5,800		
\$85,000	3,300	2,400	4,400	4,300	2,500	5,600	4,400	5,600	4,700	5,900		
\$90,000	3,700	2,500	4,800	4,500	2,500	5,900	4,800	5,900	5,100	6,400		
\$95,000	3,900	2,600	4,900	4,900	2,600	6,100	4,900	6,100	5,200	6,600		
\$100,000	4,200	2,600	5,100	5,200	2,600	6,400	5,100	6,400	5,700	7,100		
\$105,000	4,300	2,600	5,100	5,300	2,600	6,400	5,100	6,400	5,800	7,300		
\$110,000	4,500	2,600	5,300	5,600	2,600	6,700	5,300	6,700	6,300	7,800		
\$115,000	4,700	2,600	5,300	5,800	2,600	6,700	5,300	6,700	6,400	8,000		
\$120,000	5,500	2,600	6,000	6,700	2,600	7,500	6,000	7,500	6,800	8,500		
\$125,000	5,600	2,600	6,000	6,700	2,600	7,500	6,000	7,500	7,000	8,700		
\$130,000	5,900	2,600	6,100	7,200	2,600	7,700	6,100	7,700	7,300	9,200		
\$135,000	6,000	2,600	6,100	7,300	2,600	7,700	6,100	7,700	7,500	9,400		
\$140,000	6,700	2,600	6,700	8,200	2,600	8,500	6,700	8,500	8,000	10,000		
\$145,000	6,700	2,600	6,700	8,200	2,600	8,500	6,700	8,500	8,100	10,100		
\$150,000	6,900	2,600	6,900	8,400	2,600	8,700	6,900	8,700	8,500	10,700		
\$155,000	6,900	2,600	6,900	8,400	2,600	8,700	7,000	8,700	8,600	10,900		
\$160,000	7,600	2,600	7,600	9,200	2,600	9,500	7,600	9,500	9,000	11,300		
\$165,000	7,600	2,600	7,600	9,200	2,600	9,500	7,700	9,500	9,100	11,500		
\$170,000	7,800	2,600	7,800	9,500	2,600	9,800	7,800	9,800	9,500	12,000		
\$175,000	7,800	2,600	7,800	9,500	2,600	9,800	7,800	9,800	9,600	12,200		
\$180,000	8,500	2,600	8,500	10,300	2,600	10,600	8,500	10,600	10,000	12,700		
\$185,000	8,500	2,600	8,500	10,300	2,600	10,600	8,600	10,600	10,200	12,800		
\$190,000	8,700	2,600	8,700	10,500	2,600	10,900	8,700	10,900	10,500	13,300		
\$195,000	8,700	2,600	8,700	10,500	2,600	10,900	8,900	10,900	10,600	13,500		

 ${}^*\!Adjust\,Group\,benefit\,amount\,to\,70\%\,of\,the\,monthly\,benefit\,to\,determine\,eligible\,amount.$

							Max Participation					
Annual Income	Inst	dual Dis urance (by Emp	IDI)	Insu	idual Disability urance (IDI) I by Employer		IDI paid by Employee	IDI paid by Employer	Group Su	pplement		
	Base	SIS	Total	Base	SIS	Total	Total	Total	Employee Pay*	Employer Pay		
\$200,000	9,400	2,600	9,400	11,300	2,600	11,700	9,400	11,700	11,000	14,000		
\$210,000	9,600	2,600	9,600	11,600	2,600	12,000	9,600	12,000	11,600	14,700		
\$220,000	9,900	2,600	9,900	11,900	2,600	12,300	9,900	12,300	12,100	15,400		
\$230,000	10,700	2,600	10,700	12,900	2,600	13,300	10,700	13,300	12,600	16,100		
\$240,000	10,900	2,600	10,900	13,200	2,600	13,600	10,900	13,600	13,100	16,800		
\$250,000	11,700	2,600	11,700	14,100	2,600	14,600	11,700	14,600	13,600	17,600		
\$260,000	11,900	2,600	11,900	14,200	2,600	14,700	11,900	14,700	14,200	18,200		
\$270,000	12,000	2,600	12,000	14,300	2,600	14,800	12,000	14,800	14,700	18,900		
\$280,000	12,600	2,600	12,600	15,000	2,600	15,500	12,600	15,500	15,200	19,600		
\$290,000	12,700	2,600	12,700	15,100	2,600	15,600	12,700	15,600	15,700	20,300		
\$300,000	13,300	2,600	13,300	15,700	2,600	16,200	13,300	16,200	16,300	20,800		
\$325,000	13,900	2,600	13,900	16,300	2,600	16,800	13,900	16,800	17,500	22,300		
\$350,000	15,000	2,600	15,000	17,500	2,600	18,100	15,000	18,100	18,900	23,900		
\$375,000	15,600	2,600	15,600	18,100	2,600	18,700	15,600	18,700	20,100	25,300		
\$400,000	16,300	2,600	16,300	19,300	2,600	19,900	16,300	19,900	21,500	26,800		
\$425,000	16,800	2,600	16,800	19,400	2,600	20,000	16,800	20,000	22,700	28,000		
\$450,000	17,300	2,600	17,300	19,600	2,600	20,000	17,300	20,400	23,900	28,800		
\$475,000	17,700	2,600	17,700	19,800	2,600	20,000	17,700	20,800	25,000	29,400		
\$500,000	18,400	2,600	18,400	19,900	2,600	20,000	18,400	21,200	26,600	30,000		
\$525,000	18,700	2,600	18,700	20,000	2,600	20,000	18,700	21,600	27,600	30,800		
\$550,000	19,400	2,600	19,400	20,000	2,600	20,000	19,400	22,000	28,800	31,600		
\$575,000	19,600	2,600	19,600	20,000	2,600	20,000	19,600	22,400	29,700	32,400		
\$600,000	20,000	2,600	20,000	20,000	2,600	20,000	20,000	22,900	30,000	33,000		
\$625,000	20,000	2,600	20,000	20,000	2,600	20,000	20,400	23,400	30,600	34,000		
\$650,000	20,000	2,600	20,000	20,000	2,600	20,000	20,800	23,900	31,400	35,000		
\$675,000	20,000	2,600	20,000	20,000	2,600	20,000	21,200	24,400	32,200	35,000		
\$700,000	20,000	2,600	20,000	20,000	2,600	20,000	21,600	24,900	33,000	35,000		
\$725,000	20,000	2,600	20,000	20,000	2,600	20,000	22,000	25,400	34,000	35,000		
\$750,000	20,000	2,600	20,000	20,000	2,600	20,000	22,400	26,000	35,000	35,000		
\$775,000	20,000	2,600	20,000	20,000	2,600	20,000	22,900	26,600	35,000	35,000		
\$800,000	20,000	2,600	20,000	20,000	2,600	20,000	23,400	27,200	35,000	35,000		
\$825,000	20,000	2,600	20,000	20,000	2,600	20,000	23,900	27,800	35,000	35,000		

 $^{{}^*\!}Adjust\,Group\,benefit\,amount\,to\,70\%\,of\,the\,monthly\,benefit\,to\,determine\,eligible\,amount.$

					Max Part	ticipation				
Annual Income	Individual Disability Insurance (IDI) paid by Employee			Individual Disability Insurance (IDI) paid by Employer			IDI paid by Employee	IDI paid by Employer	Group Su	pplement
	Base	SIS	Total	Base	SIS	Total	Total	Total	Employee Pay*	Employer Pay
\$850,000	20,000	2,600	20,000	20,000	2,600	20,000	24,400	28,400	35,500	35,000
\$875,000	20,000	2,600	20,000	20,000	2,600	20,000	24,900	29,000	35,000	35,000
\$900,000	20,000	2,600	20,000	20,000	2,600	20,000	25,400	29,500	35,000	35,000
\$925,000	20,000	2,600	20,000	20,000	2,600	20,000	26,000	30,000	35,000	35,000
\$950,000	20,000	2,600	20,000	20,000	2,600	20,000	26,600	30,000	35,000	35,000
\$975,000	20,000	2,600	20,000	20,000	2,600	20,000	27,200	30,000	35,000	35,000
\$1,000,000	20,000	2,600	20,000	20,000	2,600	20,000	27,800	30,000	35,000	35,000
\$1,050,000	20,000	2,600	20,000	20,000	2,600	20,000	28,400	30,000	35,000	35,000
\$1,100,000	20,000	2,600	20,000	20,000	2,600	20,000	29,000	30,000	35,000	35,000
\$1,150,000	20,000	2,600	20,000	20,000	2,600	20,000	29,500	30,000	35,000	35,000
\$1,200,000	20,000	2,600	20,000	20,000	2,600	20,000	30,000	30,000	35,000	35,000

 $^{{}^*\!}Adjust\,Group\,benefit\,amount\,to\,70\%\,of\,the\,monthly\,benefit\,to\,determine\,eligible\,amount.$

Coordination with Group Disability

In order to determine the approximate buy-up benefit amount that can be offered to clients with group disability income, use the value in the Income Qualification Table based on whether the buy-up benefit is Employer Pay or Individual Pay. The Social Insurance Supplement (SIS) rider is not available when coordinating with group coverage. If the buy-up benefit amount is Employer Pay, subtract the Group Disability amount from the value. If the buy-up benefit amount is Individual Pay, subtract 70% of the Group Disability amount from the value.

Example

If applying for Individual Pay DI with existing Employer-Paid Group:

1. Use the Individual Pay Group Supplement limits table to determine the maximum benefit available based on the client's earned income

2. Multiply the existing Group benefit by .7 and subtract from the answer above

Income \$80,000/yr.

Existing Employer Paid Group \$1,000/mo.

Look-Up on the IQT for \$80,000/yr. - Eligible for \$4,600/mo. Benefit

1. Individual Pay Benefits - \$80k/yr. \$4,600

2. 70% of Existing Group - \$1k/mo. \$700

Example

Eligible Income Tax-Free Benefit

If applying for Employer-Paid DI with existing Employer-Paid Group:

1. Use the Employer Pay issue limits table to determine the maximum benefit available based on the client's earned income

\$3,900

2. Take the existing Employer-Paid Group benefit and subtract from the answer above

Income \$80,000/yr.

Existing Employer Paid Group \$1,000/mo.

Look-Up on the IQT for \$80,000/yr. - Eligible for \$5,800/mo. Benefit

1. Individual Pay Benefits - \$80k/yr. \$5,800

2. Existing Group - \$1k/mo. \$1,000

Eligible Income Tax-Free Benefit \$4,800

State Disability Insurance (SDI)

There are certain states that provide residents benefits as part of a state-funded program. States include California, Hawaii, New Jersey, New York, Rhode Island and Puerto Rico:

- In California, New Jersey, Rhode Island and Hawaii when an applicant has State Disability Insurance coverage, a minimum 90-elimination period will be required on benefit periods of 2-year, 5-year, 10-year, To-Age 65, To-Age 67 and To-Age 70
- The applicant will be able to apply for their total maximum monthly benefit amount available per income and group/individual coverage inforce

When an applicant has State Disability Insurance coverage (CA, NJ, RI, HI), a minimum 90-elimination period will be required on benefit period of six-month and 1-year. We will reduce the maximum monthly benefit offer amount based on state disability benefits offered:

• For example, if we normally could offer \$5,000 monthly benefit based on Income Qualification Table and State Disability benefits offered is \$1,000 per month, we will offer the applicant a monthly benefit of \$4,000

If a W-2 applicant denies they are eligible for state disability, a pay stub or W-2 will be required for verification.

Issue and Participation Limits

Maximum Issue and Participation Limits by Occupation Class*

Occupation Class	Age	Accident Only Issue Limits	Accident & Sickness Maximum Issue Limits	Maximum Participation Limits with Other Individual DI	Maximum Participation Limits with Group LTD
6A, 5A, 4A	All	\$5,000	\$20,000	\$30,000	\$35,000
5M, 4M	18 - 55	\$5,000	\$20,000	\$30,000	\$35,000
5M, 4M	56+	\$5,000	\$15,000	\$25,000	\$30,000
3A, 3M	All	\$5,000	\$15,000	\$25,000	\$25,000
2A, 2M	All	\$5,000	\$10,000	\$10,000	\$15,000
1A	All	\$5,000	\$8,000	\$8,000	\$10,000

Note: These limits do not include Catastrophic Disability Benefits rider amounts.

Accident Only Disability and Accident and Sickness Disability are subject to additional or program limitations based on insurable income and health history that are contained in this guide.

^{*} The limits listed are applicable only when a client has inforce group coverage.

Occupational Underwriting Guidelines

These occupational guidelines are designed to assist in the proper occupational classification of applicants for disability income insurance.

The classifications are based on factors such as:

- Degree of education, training, and skill demanded by the occupation
- Level of manual dexterity and physical effort required
- Environmental hazards to health and safety present in the workplace
- Employment stability
- Economic factors specific to the occupation/industry
- Past company claims experience

Some occupations may not be listed in the Occupational Manual. In these cases, please refer to the General Description of Occupational Classes. Please send prescreens to underwriting at underwriter.health@mutualofomaha.com.

It is important that applicants be classified accurately according to these guidelines since occupational class determines the premium rate and the amount of coverage that is available. Each applicant's specific duties must be accurately described, as well as the percentage of time each of the duties is performed. This information, more frequently than the job title, will be the basis for an occupational classification. The occupational classes contained in the manual are guidelines only and Underwriting reserves the right to adjust these classifications if specific job duties or circumstances suggest such action.

General Description of Occupational Classes

Class 6A

This class includes the most stable executive and professional occupations where work is performed in an office setting with no environmental hazards, no direct supervision of persons with manual responsibilities and minimal travel.

Class 5A

This class includes executive and professional occupations where work is performed in an office setting with no environmental hazards, no direct supervision of persons with manual responsibilities and minimal travel.

Class 4A

This class includes other executive and professional occupations where most work is performed in an office setting with minimal environmental hazards and limited direct supervision of persons with manual responsibilities.

Class 3A

This class includes a variety of managerial, professional, and technical occupations. The majority of work is performed in a setting with minimal environmental hazards.

Class 2A

This class includes occupations that require more movement and travel or more manual dexterity or light physical effort. Some environmental hazards may be present in the work setting.

Class 1A

This class includes occupations with a greater emphasis on moderate to heavy physical labor and more direct exposure to workplace hazards.

Medical Occupation Classes

Class 5M

This class includes medical professionals who do not perform surgery or interventional procedures.

Class 4M

This class includes medical professionals who do perform surgery or interventional procedures.

Class 3M

This class includes most physicians with higher-risk practices.

Class 2M

This class includes health care providers performing more strenuous manual duties.

Class N

This class includes occupations that are uninsurable due to excessive exposure to workplace hazards.

Multiple Occupations

In the event an applicant has more than one occupation, the occupational classification will be based on the occupation involving the greatest level of environmental hazards. Also, if occupations are different, the minimum number of hours required in one of the occupations is 30 hours per week.

Special Restrictions for Certain Types of Employees

Some employees are eligible for disability income benefits through their employer. As a result, individual disability income benefits need to be carefully coordinated with these employers-sponsored plans before the policy is issued in order to avoid over insurance.

Below are some of the restrictions that will apply to these types of employees:

Railroad Employees

No coverage available.

Government Employees (Federal, County, State (CALPERS/CALSTRS) and Municipal)

Eligible for:

- Issue Ages: 18 55
- Benefit periods of 1-year or less, coverage can issue the maximum base benefit allowed per the applicant's income for all Occupational Classes
- Benefit periods of 2 years or more
- 6A, 5A, 4A, 3A, 5A, 4M, 3M: \$10k issue limit (all base benefits)
- 2A, 2M, 1A: \$5k issue limit (all base benefits)
- Benefit Period: All Benefit Periods
- Financial Statements required: payroll stubs
- Applicants are ineligible for the Social Insurance Supplement Rider or Future Insurability Option Rider, and
- Benefits applied for will be coordinated with other disability coverages currently in force
- Assume group long-term disability coverage which pays 60% of salary (federal, local and state employees)

In-Home Day Care Providers

A copy of last two years of taxes will be required to verify net income.

Business Owner: Purchase of Existing Business

Self-employed business owners who have purchased an existing business in the last 12 months but were engaged in the same occupation previously as a W-2 employee may be eligible for up to 75% of prior year W-2 income. Coverage includes Accident Only Disability and Accident and Sickness. A prior year W-2 will be required for review. They will be eligible for the following benefits:

- Maximum 5- and 10-year Benefit Period
- Maximum policy monthly benefit \$5,000

Business Owner: Newly Self-Employed

Self-employed business owners who are in business less than 12 months but are engaged in the same occupation or line of work as previously employed (W-2) may be eligible for up to 75% of prior year W-2 income. A prior year W-2 will be required for review.

If engaged in a different occupation or line of work as previously employed (W-2), applicant needs to be selfemployed for at least one year (financial required).

If you are going from a W-2 position to a 1099 position and you are doing the same job with the same employer, you may be eligible for up to 75% of their prior year W-2 income.

If you are going from a W-2 position to a 1099 position but have a copy of a contract that verifies the length of employment is at least one year, then we will treat you as a W-2 employee. If the contract does not state the client is reimbursed for any expenses or if they are paying their own expenses, we will reduce their salary by 25% to cover those expenses.

Business Owner: Individual Home-Based Occupations

Business owners and self-employed professionals working from home must conform to the eligibility requirements for self-employed individuals in the General Underwriting Guidelines.

Salaried (W-2) employees and telecommuters working from home are normally eligible for disability income coverage.

Uninsurable Occupations

Some occupations are uninsurable due to excessive exposure to workplace hazards and relatively poor earned income or job stability. Here is a partial list of uninsurable occupations:

- Active Duty Military
- Actor/Actress/Entertainer
- Air Marshal
- Air Traffic Control Specialist
- Animal Handlers (Zoo)
- Asbestos Removal Workers
- Astrologer
- Auto Salvage Workers
- Bail Bondsman
- Bartender (Full-Time or Part-Time)
- Bicycle Messenger
- Border Patrol Officer
- Bridge Painter
- Bridge Structural Steel Workers/Welders
- Cable/Satellite Television Lineman/Pole Climber
- Cargo Ship: Crew
- Cargo Ship: Pilot/Officers
- Chemical Industry: Acids, Alkalis, Carcinogens or Explosives Workers
- Chicken or Beef/Cleaner/Cutter/Dresser or Processor
- Circus/Carnival Workers
- City/Town Police/Detective/Inspector/ Marshals/Sheriffs/State Highway Patrol/ Deputies/Meter Person
- Commodities/Futures/Options Floor Trader
- Convenience Store Employees
- Crop Duster/Other Pilots
- Dog/Cat Breeder
- Dogwalker/Sitter: In-Home
- Explosive Handler/Blaster
- Fashion Model
- Fishermen and Surface Workers

- Flight Attendant/Steward/Stewardess
- Foundry Worker
- Freelance writer/Author/Novelist
- Grain Elevators or Mills (Non-Office Workers)
- Guard, Security or Bank (With Weapon)
- Harbor Master
- Home Health Care Provider Other Than RN/LPN/LVN/CAN
- Horse Breaker
- Horse Trainer or Owner
- Hunting/Fishing Guide
- Influencer
- Inland Vessel Pilot
- Juvenile Detention Facility Workers
- Kelp Farming (On Ocean)
- Law Enforcement Process Server
- Longshoreman, Dockworker, Stevedore, Wharf Worker
- Marijuana Dispensary Owners
- Marijuana Dispensary Workers
- Marijuana Farmer
- Martial Arts Instructor
- Mountain Climbing or River Guide
- Mover: Furniture and Household Goods
- Multi-Level Marketing (In-Home Jewelry/ Makeup/Clothing/Cookware Sales): Full-Time
- Musician/Singer (Night Club/Restaurant/ Lounge/Tavern)
- Nanny/Au Pair
- Nurse in Psychiatric Hospital/Prison/Jail
- Overhead Lines/Conduits/Tunnels
- Packinghouse Worker

- Painter (Exterior Non-Residential): Working More Than 2 Stories
- Passenger Ship: Crew
- Passenger Ship: Pilot/Officers
- Passenger Ship: Radio Operator/Purser/ Chief Steward
- Pawn Broker
- Pilot/Officer: Commercial Scheduled Airline
- Pilot/Officer: Corporation or Executive Carriers
- Pilot/Officer: Nonscheduled Airline/Charter
- Podcaster
- Other Petroleum Industry (Including Offshore Workers and Technicians)
- Prison or Correctional Facility: Guard/ Jailer/Matron
- Prison or Correctional Facility: Medical Professional/Social Worker/Clergy
- Private Detectives/ Private investigators
- Private Duty Nurse (Outside Hospital)
- Profession or Collegiate Full-Time Referee (If Part-Time, Issue 1 Occupation Class Lower Than Full-Time Occupation)
- Professional Athlete/Jockey
- Professional Gambler
- Racing (All Types)
- Railroad Track and Section Workers
- Railroad Train Crew
- Railroad Yard Workers

- Rendering Plant Workers
- Retired Person
- Restaurant/Bar: Busboy/Busgirl
- Rodeo Performer
- Roofer: Any Work on Pitched Roofs
- Scuba Teacher/Police Search Diver/Other Divers
- Sheet Metal Worker
- Ski Instructor
- Steeplejack
- Stocks/Bonds Floor Trader/Day Trader
- Stuntman
- Tactical/Police Training
- Tattoo Artist/Body Piercing
- Telephone Lineman/Pole Climber
- Telephone Tower Service/Installation
- Temporary/Seasonal Worker
- Tower Erectors
- Tree Trimmer/Tree Surgeon
- TSA/Customs Agent/Border Patrol
- Tunnel Workers (Shaft or Subway)
- UBER/ LYFT DRIVER/ LIMO: Full-Time or Less Than 10 Hours per Week
- Undercover Police/Narcotics/Vice or Undercover Detectives
- Welder (In Construction Industry)
- Window Cleaner (More Than 2 Stories)

Occupation Class Descriptions

Occupational Title	Occupation Class		
Accountant			
Certified Public Accountant	6A		
4-Year Accounting Degree	6A		
Auditor	6A		
Other Accountant/Bookkeeper	5A		
Actuary			
All	6A		
Advertising			
Account Executive/Account Manager	5A		
Copywriter	4A		
Freelance With Documented Income	3A		
Agent (See Insurance Inc	dustry)		
Agriculture (See Farming and Ranching)			
Anesthesiologist (See Health Ca	re: Physicians)		
Animals: Attendants/Tr	rainers		
Kennel/Day Care Operator (Not In-Home)	1A		
Pet Groomer/Pet Shop Worker/Mobile Groomer	1A		
Other Zoo Workers	1A		
Animal Handlers (Zoo)	N		
Dog Trainer With Documented Income	1A		
Dog/Cat Breeder	N		
Dog Walker/Sitter: In-Home	N		
Architect			
Bachelor's Degree	6A		
All Others (90% Office and Consulting)	5A		
Armed Forces Personnel			
Active Duty Military	N		
National Guard	Default to Full-Time Occupation		
Art Dealer/Gallery Owner/Museum Curator			
At Least \$45,000 Income in Each of Last 2 Years	4A		

Occupational Title	Occupation Class		
Artist			
Cartoonist/Illustrator (Salaried Only or Salaried Exempt With \$35,000 Net)	3A		
Commercial Artist/Graphic Artist/Commercial Designer (Salaried Only or Salaried Exempt With \$35,000 Net)	3A		
Picture Framer	2A		
Astrology			
Astrologer	N		
Astronomer (See Scien	ntist)		
Athletics: Professional or C	Collegiate		
Athletic Director	4A		
Coach	3A		
Trainer	1A		
Full-Time Referee (If Part-Time, Issue 1 Occupation Class Lower Than Full-Time Occupation)	Ν		
Professional Athlete/Jockey	N		
Athletics: Under 18	В		
Coach	2A		
Full-Time Referee (If Part-Time, Issue 1 Occupation Class Lower Than Full-Time Occupation)	1A		
Attorney (See Legal)			
Author (See Write	r)		
Auto Salvage Wor	k		
Auto Salvage Workers	N		
Automobile Dealership: New/Used			
Owner/Administrative Duties Only	5A		
General Manager/Finance Manager/Business Manager	5A		
Salesperson/Sales Manager	4A		
Washer/Polisher	1A		
Parts/Supply Clerk	See Clerical		
Service Manager	See Service/Repair/Installation: Automobile		

Occupational Title	Occupation Class		
Aviation			
Ticket Agent/Administrative Personnel	4A		
Freight or Baggage Handler/Bellhop/Porter	1A		
Pilot/Officer: Commercial Scheduled Airline	N		
Pilot/Officer: Corporation or Executive Carriers	N		
Pilot/Officer: Nonscheduled Airline/Charter	N		
Air Traffic Control Specialist	N		
Crop Duster/Other Pilots	N		
Flight Attendant/Steward/Stewardess	N		
Air Marshal	See Law Enforcement: Other		
Other On-Ground Personnel	2A		
Bail Bondsman			
Office Duties Only Without Firearm	2A		
Office Duties Only With Firearm	1A		
All Others	N		
Bakery			
Supervisory/Administrative Duties Only/Owner	3A		
Baker	2A		
Delivery	1A		
Banking			
Officer (Executive)/Bank Examiner	6A		
Personal Banker/Mortgage Loan Officer/Loan Originator/ Credit Analyst	4A		
Cashier/Teller	3A		
Barber/Beautician: Not In-Home			
Barber Shop Owners Only	2A		
Hair Salon Owners Only	2A		
Cosmetologist/Hairstylist (W-2 or Renting Booth)	2A		
Barber	2A		
Esthetician/Electrologist/Manicurist/Makeup Artist	2A		
Biochemist (See Scientist)			

Occupational Title	Occupation Class		
Botanist (See Scient	ist)		
Brick Worker (See Construction	on: General)		
Broker: Commodities/Future	es/Options		
Floor Trader	N		
All Others	4A		
Broker: Insurance (See Insuran	nce Industry)		
Broker: Mortgage (See B	anking)		
Broker: Stocks/Bon	ds		
2 Years Experience	5A		
Floor Trader	N		
All Others	2A		
Brokers: Other			
2 Years Experience	4A		
All Others	N		
Broker: Real Estate (See Re	al Estate)		
Butler/Assistant			
Butler/Personnel Assistant (W-2 Only)	2A		
Call Center Worker	'S		
Computer/Help Desk	4A		
General	3A		
Carpenter/Cabinet Maker			
Carpentry/Woodworker/Cabinet Maker	2A		
Carpet Cleaning/Installation			
Carpet Cleaner or Installer	2A		
Cartography			
Cartographer	3A		
Cartoonist (See Artist)			

Occupational Title	Occupation Class		
Casino Workers			
Manager/Supervisor/Operator (No Floor Duties)	4A		
Cashier (Not on Floor)	2A		
Dealers/Pit Boss/Workers on Floor (Minimum 1 Year With Employer)	1A		
Casino Security/No Firearm	1A		
Casino Security/Firearm	N		
Others	N		
Caterer			
All	3A		
Chemical Industry: Acids, Alkalis, Car	cinogens or Explosives		
All Workers	N		
Chemical Industry: No Acids, Alkalis, Ca	Chemical Industry: No Acids, Alkalis, Carcinogens or Explosives		
Lab Technician	3A		
Skilled Worker	3A		
Machine Operator/Floor Workers	1A		
Tester	1A		
Chemist (See Scien	tist)		
Chimneysweep			
All	1A		
Chiropractor (See Health C	Care: Other)		
Circus/Carnival			
All Workers	N		
Civic Centers/Convention Centers/Arenas			
Administrator/Manager	4A		
Clerical/Office Personnel	4A		
Production Workers (Lights, Property, Sound)	2A		
Concession Workers	1A		

Occupational Title	Occupation Class		
Cleaning			
Supervisory/Administrative Duties Only	3A		
Custodians/Janitors/Other Clean-Up Workers	1A		
Window Cleaner (2 Stories or Less)	1A		
Window Cleaner (More Than 2 Stories)	N		
Pool Cleaner/Installer	1A		
Clergy			
Minister/Rabbi/Pastor	4A		
Missionary (Salaried and Less Than 90 Days per Year out of the U.S.)	4A		
Clerical			
Data Entry	3A		
General	3A		
Quality Control	3A		
Shipping and Receiving (No Freight Handling)	3A		
Inventory Control	2A		
Parts or Stock Clerk	2A		
Clothing Industry			
Cloth/Clothing/Fashion Designer	3A		
Tailor/Dressmaker/Seamstress	2A		
Fashion Model	N		
Coach (See Athletic	s)		
Columnist (See Write	er)		
Computer Industry			
Engineer/Architect	6A		
Web Developer	6A		
Programmer/Systems Analyst	6A		
Administrator/Capacity Management Specialist	5A		
Help Desk Worker/Technical Support Staff	4A		

Occupational Title	Occupation Class		
Construction: Bridge			
Painter	N		
Structural Steel Workers/Welders	N		
Construction: Genera	al		
Job Supervisor/Foreman	3A		
Superintendent/Building Contractor	4A		
Dry Wall Worker/Plasterer	2A		
Floor Covering Layer/Linoleum/Carpet Worker	2A		
Foundry	N		
General Laborer/Clean Up/Demolition Worker	1A		
Heavy Equipment Operator (Grader/Bulldozer/Earth Mover/Crane)	1A		
Insulation Worker	1A		
Mason/Brickworker/Cement Worker/Tile Setter	1A		
Monument Worker/Stone Carver	1A		
Paperhanger	2A		
Upholsterer	1A		
Painter (Exterior Residential and Non-Residential): Less Than 2 Stories	1A		
Painter (Exterior Residential and Non-Residential): More Than 2 Stories	Ν		
Painter (Interior)	2A		
Asbestos Removal Workers	N		
Explosive Handler/Blaster	N		
Roofer (Any Work on Pitched Roofs)	N		
Flat Roof Workers Only	1A		
Roofing Contractor: No Labor	4A		
Sandblaster	1A		
Sheet Metal Worker	1A		
Steeplejack	N		
Tower Erectors	N		
Welder (In Construction Industry)	N		
Construction: Carpenter (See Carpenter/Cabinet Maker)			
Construction: Electrician (See Electrical Industry)			

Occupational Title	Occupation Class		
Construction: Plumber (See Plumber)			
Construction: Handy	man		
No Demolition, Roofing Ladders	2A		
With Demolition, Roofing Ladders	1A		
Construction: Roa	d		
Highway, Road or Street Construction Worker/Laborer	1A		
Construction: Sew	er		
Sewer Construction (Except Tunnel)	1A		
Construction: Tunn	el		
Tunnel Workers (Shaft or Subway)	N		
Consultant/Lobbyi	st		
IT/Computer Science Degree	6A		
All Others	5A		
Corporate Officer/Exe	cutive		
Administrative Duties Only, At Least \$100,000 Income	6A		
All Others	5A		
Day Care: Adult			
Not In-Home or on Property (Owner/Director, Administrative Duties Only)	4A		
Not In-Home or on Property	2A		
Day Care: Child			
Not In-Home or on Property (Owner/Director, Administrative Duties Only)	4A		
In-Home (State Licensed, at Least 2 Years in Business With Tax Returns, Minimum 3 Children Unrelated to Provider)	2A		
Not In-Home or on Property	2A		
Nanny/Au Pair	N		
Dentist (See Health Care: Dentistry)			
Dermatologist (See Health Care: Physicians)			

Occupational Title	Occupation Class		
Dispatcher			
Auto/Bus/Truck/Taxi (Office Duties Only)	3A		
Diver			
Scuba Teacher/Police Search Diver/Others	N		
Dressmaker (See Clothing I	Industry)		
Driver			
Armored Car	1A		
Delivery or Route	1A		
Fork Lift Operator	1A		
Tractor Trailer/Truck: 2 or More Axles	1A		
Emergency Vehicle/Tow Truck Driver	1A		
Garbage/Sanitation Truck	1A		
Racing (All Types)	N		
Taxicab/Bus/Limousine (Only if W-2 Employee)	1A		
Driving Instructor	1A		
UBER/LYFT Driver/LIMO Less Than 10 Hours per Week	1 Occupation Class Lower Than Full-Time Occupation		
UBER/LYFT Driver/LIMO More Than 10 Hours per Week	N		
Valet Car Park (Hotel, Restaurant/Casino)	1A		
Dry Cleaning/Laund	ry		
Owner/Manager/Supervisor	4A		
Workers	2A		
Economist			
All	6A		
Editor (See Printing and Pu	blishing)		
Education (See Teaching/In:	struction)		
Electrical Industry			
Electrician	2A		
Field Supervisor/Estimator	3A		
Meter Installer	1A		
Meter Reader or Inspector	1A		
Overhead Lines/Conduits/Tunnels	N		

Occupational Title	Occupation Class		
Energy Industry: Electric/Solar/Nuclear			
Manager/Supervisor/Engineer (Office Duties Only)	4A		
Other Employees	1A		
Engineer			
Biomedical	4A		
RPE & Other Professional Degrees (Office Only)	6A		
Others With No Degree (Office Only)	5A		
Inspector/Supervisor (With Field Duties)	4A		
Entertainment Indus	stry		
Announcer/Commentator	3A		
Disc Jockey: Self Employed (Wedding/Parties/Etc.)	2A		
Disc Jockey/Radio Announcer	3A		
Costume Makeup/Special Effects Makeup	2A		
Event Planner (Corporate/Weddings; W-2 or Salaried Exempt With Net Income More Than \$30,000)	4A		
Director	4A		
Producer	4A		
Studio Engineer	4A		
Technician	3A		
Reporter (With or Without Field Duties)	2A		
Production Workers (Light/Property/Sound)	1A		
Actor/Actress/Entertainer	N		
Camera Operator/Photographer	2A		
Writer, Script	See Writer		
Executive	(See Corporate Officer/Executive)		
Exterminator/Fumigator			
All	1A		
Family Practice (See Health Care: Physicians)			

Occupational Title	Occupation Class		
Farming and Ranching			
Farm Implement Dealer (Office Duties Only)	3A		
Auctioneer, Retail or Wholesale	2A		
Beekeeper (Apiarist)	2A		
Buyer, Agricultural and Livestock Products	2A		
Chicken/Poultry Grower or Raiser	2A		
Citrus Fruit Grower	2A		
Dairy Farmer	2A		
Dairy/Farm/Ranch/Orchard/Vinery Worker	1A		
Farmer/Tree Farmer	2A		
Grain Elevators or Mills (Office Workers)	2A		
Livestock Raiser or Feeder/Rancher	2A		
Manager/Superintendent	2A		
Marijuana Farmer	N		
Orchardist	2A		
Tobacco Farmer or Grower	2A		
Horse Trainer or Owner	N		
Millwright	1A		
Any Type/Owner	3A		
Grain Elevators or Mills (Non-Office Workers)	N		
Farm Implementation Dealer (Office Duties Only)	3A		
Horse Breaker	N		
Kelp Farming (On Ocean)	N		
Any Type/Owner	3A		
Farrier/Horseshoer	1A		
Financial Planno	er		
All	5A		
Fire Arms			
Repair	1A		
Training (Business Owners, No Combat-Style Training)	1A		
Fire Fighter/Emergency Medical Technician			
All Including Drivers	1A		
Voluntary Firefighter/EMT (Part-Time)	Use Occupation Class From Full-Time Occupation and Exclude Activity		

Occupational Title	Occupation Class	
Fishing Industry		
Captain, Sport Fishing Boat (Tourist)	1A	
Fish Hatchery Worker	1A	
Fishermen and Surface Workers	N	
Florist		
Administrative or Sales Only (No Greenhouse Work)	3A	
Others With Greenhouse Work	2A	
Forest Ranger		
All	2A	
Fumigator (See Exterminator,	/Fumigator)	
Gambler		
Professional	N	
Garbage Collector/Truck Driver		
All	1A	
Gardener (See Horticulturist)		
Geologist (See Scientist)		
Glass Industry		
Auto Glass Installer	2A	
Glass Products Worker	1A	
Glazier	1A	
Golf Course/Country Club		
Manager/Proprietor	4A	
Club Professional, Golf or Tennis (Full-Time Only)	2A	
Supervisor of Grounds Crew (Light Physical Activity)	2A	
Greenskeeper/Groundskeeper	1A	
Government Employees (See Specific Occupation/Profession/Duties)		

Occupational Title	Occupation Class		
Guide			
Tour Guide (No Passenger, Transport or Physical Duties: Biking, Etc.)	2A		
Tour Guide Other	1A		
Hunting/Fishing	N		
Mountain Climbing or River	N		
Health Care: Denti	stry		
Dentist: General	3M		
Dentist: Specialty	3M		
Dental Assistant	2A		
Dental Hygienist	2A		
Lab Technician	2A		
Health Care: Midv	Health Care: Midwife		
All	2A		
Health Care: Nurs	ses		
Nurse Anesthetist	3A		
Nurse Practitioner	4A		
School Nurse (Full-Time Only)	2A		
RN/LPN/LVN (AII)	2A		
Certified Nurse Aide (CNA): All	1A		
Home Health Care Provider Other Than RN/LPN/LVN/CNA	N		
Nurse in Psychiatric Hospital/Prison/Jail	N		
Private Duty Nurse (Outside Hospital)	N		
Health Care: Pharmacy			
Registered Pharmacist	6A		
Pharmacy Technician	4A		

Occupational Title	Occupation Class
Health Care: Physicia	ans
Family Practice/Pediatrician	5M
Internal Medicine	5M
Anesthesiologist	3M
Cardiologist	3M
Dermatologist	4M
Emergency Room	3M
Endocrinologist	5M
Gastroenterologist	3M
Obstetrics/Gynecology	3M
Oncologist	4M
Ophthalmologist	3M
Orthopedic Surgeon	3M
Pain Management	3M
Pathologist	4M
Psychiatrist	4M
Pulmonologist	4M
Radiologist: Invasive	3M
Radiologist: Non-Invasive	4M
Surgeon	3M
Surgical Tech	2A
Urologist	4M
Specialty Not Listed	4M
Health Care: Technicians	
Dialysis, ECG, Laboratory, Ultrasound, X-Ray (All)	4A
Paramedical Examiner	2A
Phlebotomists	2A

Occupational Title	Occupation Class
Health Care: Therapists (Hospital, Cli	nic, Doctor's Office)
Audiologist	4A
Assistants	3A
Physical	4A
Psychologist/Counselor (Licensed and Ph.D.)	4M
Psychologist/Counselor (Licensed Only)	4M
Respiratory	4A
Speech (Registered or Licensed)	4A
Occupational	4A
Massage (Certified or Licensed, Clinic or Spa Only, Not Out of Home)	1A
Others	N
Health Care: Therapists (Home	Health Care)
Physical	3A
Speech (Registered or Licensed)	3A
Assistants	2A
Occupational	3A
Respiratory	3A
Health Care: Other	r
Administrator	3A
Naturopath	2M
Nutritionist or Dietician (No Food Preparation)	4A
Optometrist	6A
Optician	3A
Osteopath	3M
Physician Assistant (All)	4A
Medical Assistant	2A
Podiatrist	2M
Chiropractor	1A
Acupuncturist	2A
Horticulturist	
Gardener/Greenhouse Worker/Nursery Worker	1A

Occupational Title	Occupation Class	
Hotel/Motel/	Inn	
Manager (Office Duties Only)	4A	
Desk Clerk	3A	
Caretaker/Maintenance	1A	
Maid/Housekeeper	See Maid	
Illustrator (See Artist)		
Innkeeper (See Hotel/	Motel/Inn)	
Insurance Indu	stry	
Financial Advisor/Agent: 2 Years+ Experience	5A	
Financial Advisor/Agent: Less Than 2 Years Experience	4A	
Claims Examiner/Underwriter (Office Duties Only)	6A	
Claims Examiner/Underwriter (With Field Duties)	4A	
General Agent (Owner of an Agency)	5A	
Claims Examiner/Underwriter (With Field Duties)	3A	
Office Manager	4A	
Interior Designer/Decorator		
No Hands-On Painting, Etc.	3A	
Others (With Painting, Etc.)	2A	
Internal Medicine (See Health Care: Physicians)		
Interpreter/Translator		
All	4A	
Jewelry		
Certified Gemologist/Certified Gemologist Appraiser	4A	
Others (See Retail Sales)	3A	
Goldsmith/Silversmith/Diamond Cutter	2A	
Journalist (See Writer)		
Landscaping		
Landscape Architect	4A	
Landscape Contractor (Supervisory Only)	4A	
Tree Trimmer/Tree Surgeon	N	
Other Workers Including Lawn Mowers	1A	

Occupational Title	Occupation Class		
Law Enforcement: City/County	//State Police		
Dispatcher, Communications (No Weapons)	3A		
City/Town Police Officer	N		
Detective/Inspector	N		
Marshals/Sheriffs/Deputies	N		
Meter Person	N		
State Highway Patrol Officer	N		
Undercover Police/Narcotics/Vice or Undercover Detectives	N		
Law Enforcement: Customs and Immigration			
Border Patrol Officer	N		
Inspector (Inside Duties Only, No Weapons)	4A		
Law Enforcement: Federal			
TSA/Custom Agent/Border Patrol	N		
Law Enforcement: Juvenile Detention Facility			
All Workers	N		
Law Enforcement: Prison or Corr	Law Enforcement: Prison or Correctional Facility		
Warden	3A		
Medical Professional/Social Worker/Clergy	N		
Guard/Jailer/Matron	N		
Law Enforcement: Other			
Air Marshal	N		
Fish and Game Warden	1A		
Other (Office Only, No Weapon)	1A		
Guard, Security or Bank (No Weapon)	1A		
Guard, Security or Bank (With Weapon)	N		
Process Server	N		
Private Detectives/Private Investigators	N		
Tactical/Police Training	Ν		
Volunteer Police Officer	1A (Exclude Activity)		
Lawyer (See Legal)			

Occupational Title	Occupation Class	
Legal		
Attorney	6A	
Judge	6A	
Paralegal	5A	
Legal Assistant	5A	
Secretary	5A	
Court Reporter/Stenographer	1A	
Bailiff	1A	
Librarian		
All	5A	
Liquor Distribution		
Wholesaler	4A	
Liquor Store Owner/Manager	2A	
Bartender (Full-Time or Part-Time)	N	
Brewery/Distillery/Wine Plant Workers	1A	
Winery/Vineyard Owners	2A	
Lobbyist (See Consultant/Lobbyist)		
Locksmith/Key Making		
All	3A	
Lumber Industry		
Office Duties Only	4A	
Others	N	
Maid		
All: W-2 Only	1A	
Manufacturing/Processing/Packaging: Automobile Manufacturing		
All Workers	1A	

Occupational Title	Occupation Class
Manufacturing/Processing/Packaging: Other Manufacturing	
Administrative/Supervisory Duties Only	4A
Foreman/Inspector/Superintendent	4A
Lab Technician/Other Skilled Worker	3A
Receiving/Shipping Clerk	3A
Assembler/Benchworker/Toolmaker	1A
Crane Operator	1A
Diemaker/Engraver	1A
Installer/Tester	1A
Machine Operator/Machinist/Mechanic/Millwright	1A
Alcohol/Brewery/Distillery/Winery Plant Workers	1A
Creamery/Dairy Plant Workers	1A
Factory Canning/Preserving Workers	1A
Refrigeration Plant Workers	1A
Sugar Refinery Worker	1A
Chicken or Beef / Poultry Cleaner/Cutter/Dresser or Processor	N
Packinghouse Worker	N
Rendering Plant Workers	N
Sheet Metal Worker	N
Foundry	N
Marijuana Dispensary	
Owners	N
Workers	N
Marine Industry	
Harbor Master	N
Harbor Pilot	1A
Dockworker, Stevedore, Wharf Worker, Longshoremen	N
Marine Industry: Inland Vessels	
Pilot	N
Marine Industry: Large Seagoing Vess	els/Freighters
Passenger Ship: Pilot/Officers	N
Cargo Ship: Pilot/Officers	N
Passenger Ship: Radio Operator/Purser/Chief Steward	N
Cargo Ship: Crew	N
Passenger Ship: Crew	N

Occupational Title	Occupation Class	
Marketing (See Advert	ising)	
Mason (See Construction:	Mason (See Construction: General)	
Massage (See Health Care: Therapists (Hosp	ital, Clinic, Doctor's Office))	
Mechanic (See Service/Repair	Mechanic (See Service/Repair/Installation)	
Messenger		
Outside or Between Offices	1A	
Bicycle	N	
Midwife (See Health Care:	Midwife)	
Mineralogist (See Scientist)		
Mining		
Manager/Owner	4A	
Outside Foreman (Surface Only)	2A	
Others	N	
Minister (See Clergy)		
Mortician		
No Embalming	4A	
With Embalming	3A	
Motel (See Hotel/Motel/Inn)		
Moving and Storage		
Owner/Manager (No Manual Labor)	5A	
Estimator/Foreman (No Manual Labor)	4A	
Mover, Furniture and Household Goods	N	
Museum Curator (See Art Dealer/Gallery Owner/Museum Curator)		
Music		
Musician/Singer (Full-Time Orchestra/Studio Composer/Arranger)	2A	
Piano Tuner/Teacher	3A	
Musician/Singer (Night Club/Restaurant/Lounge/Tavern)	N	
All Others	N	

Occupational Title	Occupation Class		
Natural Gas (See Oil Inc	lustry)		
Nurse (See Health Care:	Nurse (See Health Care: Nurse)		
Obstetrics/Gynecology (See Health	n Care: Physicians)		
Office Worker			
Administrative Duties Only (All)	5A		
Administrative Assistant	5A		
Recruiter/Talent Acquisition	5A		
Oil Industry			
Foreman	1A		
Manager/Superintendent (Supervisory Only)	1A		
Mechanic	1A		
Others (Offshore Workers/Technicians)	N		
Ophthalmologist (See Health Ca	are: Physician)		
Optometrist (See Health Care: Other)			
Painter (See Construction: General)			
Paralegal (See Lega	Paralegal (See Legal)		
Pathologist (See Health Care:	Pathologist (See Health Care: Physicians)		
Pawn Broker			
All	N		
Pediatrician (See Health Care	: Physicians)		
Pharmacist (See Health Care	: Pharmacy)		
Photographer Photographer			
Non-Hazardous (Wedding/Family Portraits, Etc.)	4A		
Camera Operator, Motion Picture/Television	2A		
Commercial, Non-Studio (Sporting Events, Corporate Functions, Concerts, Filming On Location)	2A		
Drone Operator (Office Only)	4A		
Drone Operator (Working Outside On Ground or Flat Roof Only)	1A		

Occupational Title	Occupation Class		
Physical Therapist (See Health C	are: Therapists)		
Physician Assistant (See Healt	h Care: Other)		
Physicist (See Scient	Physicist (See Scientist)		
Pipefitter/Steamfit	ter		
All	1A		
Plumber			
All	2A		
Podiatrist (See Health Car	e: Other)		
Postal Employees			
Postal Inspector (Office Only)	2A		
Driver/Letter Carrier/Mail Handler/Clerk	1A		
Printing and Publishing: Books/New	Printing and Publishing: Books/Newspapers/Periodicals		
Editor/Publisher/Proofreader	5A		
Copywriter	3A		
Foreman	3A		
Photographer	3A		
Graphic/Lithographic Artist	3A		
Compositor/Lithographer/Pressman/Typesetter	1A		
Engraver, Photoengraver	1A		
Machine Operator	1A		
Maintenance Mechanic	1A		
Newspaper Delivery (See	e Driver)		
Private Detective	1		
No Weapon, Office Only	1A		
Property Manager/Apartment House Manager			
Non-Maintenance Work	4A		
With Maintenance Work	3A		
Psychiatrist (See Health Care: Physicians)			
Psychologist (See Health Care: Therapists)			
Publisher (See Printing and Publishing)			

Occupational Title	Occupation Class		
Rabbi (See Clergy)		
Radiologist (See Health Care: Physicians)			
Railroad			
Occupation Not Specified Below as Uninsurable	N		
Track and Section Workers	N		
Train Crew	N		
Yard Workers	N		
Real Estate			
Abstractor/Abstract Clerk	4A		
Agent/Broker (2 Years Experience)	5A		
Agent/Broker (Less Than 2 Years Experience)	4A		
Agent/Broker (Others)	4A		
Appraiser	3A		
Escrow/Title Clerks	5A		
Home Inspector	2A		
Reporter (See Entertainment Industry)			
Restaurant/Bar			
Chef	3A		
Host/Hostess/Cashier	2A		
Owner/Operator/Manager (No Bartending Duties)	3A		
Cook	2A		
Busboy/Busgirl	N		
Waiter/Waitress	1A		
Dishwasher	1A		
Food Truck Operator	1A		
Baker	See Baker		
Bartender	See Liquor Distribution: Bartender		
Retail Sales: Convenience Store			
Owner/Manager/Supervisor	2A		
Other Employees	N		

Occupational Title	Occupation Class	
Retail Sales: General Merchandise		
Owner/Manager/Buyer/Purchasing Agent	4A	
Salesperson/Sales Clerk/Receiving Clerk	3A	
Other Employees	2A	
Retail Sales: Grocery Store		
Manager	4A	
Stock Clerk/Deli/Produce/Butcher/Bakery	2A	
Maintenance/Clean-Up Workers	1 A	
Retired Person		
All	N	
Rodeo Performer		
All	N	
Roofer (See Construction:	General)	
Sales Agent/Manufacturing Representative		
Multi-Level Marketing (In-Home Jewelry/Make-Up/Clothing/ Cookware Sales) Full-Time	N	
Multi-Level Marketing (In-Home Jewelry/Make-Up/Clothing/ Cookware Sales) Part-Time	Use Occupation Class for Full-Time Occupation	
2 Years Experience	5A	
Others	4A	
Scientist		
No Ph.D., No Field Duties	5A	
With Field Duties	3A	
With Ph.D., No Field Duties	6A	
Seamstress (See Clothing I	Industry)	
Septic and Sewage	2	
Installation	1A	
Servicing	1A	
Service/Repair/Installation: Automobile		
Service Manager (Supervisory Only)	4A	
Body Repair Worker/Welder	2A	
Mechanic	2A	

Occupational Title	Occupation Class	
Service/Repair/Installation: Cable/Satellite Television		
Equipment Repairer/Installer/Servicer (No Line Work, Pole Climbing or Digging)	3A	
Lineman/Pole Climber	N	
Service/Repair/Installation: Service Stations		
Owner/Manager/Cashier/Mechanic	2A	
Service/Repair/Installation: Telephone		
Equipment Repairer/Installer/Service (No Line Work, Pole Climbing or Digging)	3A	
Lineman/Pole Climber	N	
Tower Service/Installation	N	
Service/Repair/Installation: Other		
Computer Servicer/Repairer	3A	
Security Systems (No Line Work, Pole Climbing or Digging)	3A	
Computer Installer	3A	
Clock/Watch Repairer	2A	
Musical Instrument Repairer	2A	
Office Machines	2A	
Shoe Repairer	2A	
Heating, Ventilation and Air Conditioning	2A	
Household Appliances	2A	
Mechanic (Aircraft/Boat/Truck/Small Engine)	2A	
Vending Machines	2A	
Welder	1A	
Elevator Mechanic	1A	
Social Worker		
Office Duties Only	4A	
Field Duties	3A	
Student		
Full-Time	N	
Stunt Work		
Stuntlady/Stuntman	N	
Surgeon (See Health Care: Physicians)		

Occupational Title	Occupation Class	
Surveyor		
Office Duties Only	4A	
Field Duties	3A	
Tailor (See Clothing Industry)		
Tattoo Artist/Body Piercing		
All	N	
Taxidermist		
All	3A	
Teaching/Instruction: College/University		
Dean	6A	
Professor	6A	
Registrar	6A	
Teaching/Instruction: K-12		
Administrator/Guidance Counselor/Special Education/ Driver Education	4A	
Principal/Superintendent	6A	
Teacher (Full-Time Classroom Only, Not In-Home, Degree Required)	4A	
Teacher (Physical Education/Shop/Others With Duties Outside of the Classroom)	3A	
Athletic Director	4A	
Teaching/Instruction: School Nurse (Sec	e Health Care: Nurses)	
Teaching/Instruction: Vo	cational	
Teacher/Professor	4A	
Teaching/Instruction: Other		
Aerobics/Yoga Instructor/Personal Trainer	1A	
Dancing Instructor	1A	
Martial Arts Instructor	N	
Ski Instructor	N	
Temporary/Seasonal Worker		
All	N	

Occupational Title	Occupation Class	
Travel and Transportation		
Travel Bureau Worker/Travel Agent	5A	
Tree Trimmer/Tree Surgeon (See Landscaping)		
Ultrasound Technician (See Health Care: Technicians)		
Urologist (See Health Care: Physicians)		
Veterinarian		
DVM (Small Animal)	6A	
Assistant (Small Animal)	4A	
DVM (Large Animal)	3A	
Assistant (Large Animal)	2A	
Warehouse Workers		
Checker/Crater/Foreman/Packer	2A	
All Others	1A	
Welder (See Construction: General or Service/Repair/Installation: Other)		
Writer: Books/Newspapers/Periodicals		
Columnist	4A	
Author/Novelist/Writer/Proofreader (Salaried)	4A	
Journalist On Staff Of Newspaper/Periodical	4A	
Scriptwriter (Salaried)	2A	
Technical Writer (Salaried)	4A	
Freelance Writer/Author/Novelist	N	
X-Ray Technician (See Health Care: Technicians)		
Zoologist (See Scientist)		

Completing the Application

Assisting Non-English Speaking Applicants

If you and the applicant are not fluent in the same language, an interpreter must be present to translate all questions and responses.

- It is the applicant's responsibility to have an interpreter available to meet with you when the application is completed. The applicant may choose an interpreter, but the interpreter cannot be a family member, beneficiary or someone who would benefit from the issuance of a policy. You may serve as an interpreter if you and the applicant are fluent in the same language
- In addition to questions on the application and the applicant's responses, the interpreter is required to translate all comments you make as well as information contained in marketing materials and forms
- With the assistance of an interpreter, you should ask the applicant to e-sign the application and the Producer or Witness Certification form (MLU25947)
- Be sure to include a note with the application that a translator will be needed for the health interview and indicate what language

Appealing an Underwriting Decision

Applications that are declined and policies that are rated or issued other than applied for are eligible for reconsideration through an appeal process. To ensure privacy, the specific reason for a policy being declined or rated/issued other than applied for is shared only with the applicant. If you want the ability to view or discuss this material, remember to have the Authorization for Release of Information to My Insurance Agent, Agency and/or Authorized Third Party Vendor form signed and sent in to Mutual of Omaha. After reviewing the letter with the applicant, please review the information in this guide for our handling of the applicant's condition(s). If the applicant disagrees with the specific reason given in the letter, he or she has the right to submit additional information. Here is how the appeal process works:

- A notice of appeal must be submitted in writing by the applicant and/or his or her physician within 60 days of
 receipt of the letter (some states vary slightly). Informal (verbal) appeals will be considered at the request of
 General Managers, District Sales Managers and Brokerage Managers
- A decision letter will be sent to the applicant within 60 days of receipt of the appeal information
- The 30-day period for review of the policy and billing notice of premium due are independent of the appeal process. Partner policies also are independent of the appeal process and should be delivered accordingly
- The application date will determine whether the original application can be used along with a Statement of Good Health or if a new application will be required

Contact Information

Claims

• Phone: 800-268-6443

• Hours: Monday - Friday, 7 a.m. - 5 p.m. CT

Customer Assisted/Tele-App e-App (Applicants only, Medical Part B completion)

• Phone: 800-749-8652

• Hours:

• Monday - Thursday , 8 a.m. - 8 p.m. CT

• Friday, 8 a.m. - 5 p.m. CT

• Saturday, 10 a.m. - 2 p.m. CT

Field Assistance Center: Producer/Agent Support

• Phone:

• Agency: 800-228-7669

• Brokerage: 800-847-9785

• Hours: Monday - Friday, 7 a.m - 5:30 p.m. CST

Licensing

• Phone: 800-867-6873

• Hours: Monday - Friday, 8 a.m. - 4:30 p.m. CT

• Fax: 402-997-1830

• Email: contractsandappointments@mutualofomaha.com

Policyowner Service

Policyowner services - the quickest way to request a cancellation be in effect:

- Phone: 888-809-7609
- Hours:
 - Monday Thursday, 7 a.m. 5:30pm CT
 - Friday, 7 a.m. 5 p.m. CT

The policy number is preferred, however, other verifiers are available if calling.

Cancellations may also be requested by:

- Emailing mycustomerservicehealth@mutualofomaha.com or
- Faxing the request to 402-997-1869

Please make sure the policy number is included with the request.

A client may register for online access to their account information via the link below.

- Website: www.mutualofomaha.com
- The "sign in" icon is in the upper right hand corner, select Individual Customers to register for customer access.

 Once registration is complete, a request may be made from the personalized site

Sales Support

• Brokerage: 800-693-6083

Agency: 877-617-5589

• Hours: Monday - Friday, 8 a.m. - 5 p.m. CT

• Email: sales.support@mutualofomaha.com

Underwriting Call Center

• Phone: 800-715-4376

• Hours: Monday - Friday, 7:30 a.m. - 5 p.m. CT

Underwriting Prescreens

• Email: underwriter.health@mutualofomaha.com

To learn more visit: www.mutualincomesolutions.com

Why Mutual of Omaha

Over 50 years of Mutual of Omaha's Wild Kingdom taught us that the animal kingdom and the human kingdom have something in common ... an instinct to protect what matters most. Through insurance and financial products, we help people protect their lives, protect their families, protect their kingdoms.



MutualofOmaha.com

